

MANUFACTURING EXTENSION PARTNERSHIP

Success Stories from the Field

Anderson Metal Industries Inc

Northwest Pennsylvania Industrial Resource Center

Anderson Metal Industries Achieves ISO Certification

Client Profile:

Anderson Metal Industries Inc (AMI) was incorporated in 1973, mainly as a medium weight machine shop. During the first nine years, AMI operated primarily within energy and energy-related fields, principally coal, gas, oil and nuclear. As sales grew, AMI expanded its machining capabilities to include boring, turning, fabrication and assemblies. Since 1981 AMI has expanded its portfolio, today being a leading manufacturer of Sounding Rocket hardware and Nuclear, Biological and Chemical Hardware systems for the US Navy. Located in Franklin, Pennsylvania, AMI employs 25 people.

Situation:

Anderson Metal Industries needed to attain official ISO registration in order to improve their competitiveness in their markets and requested assistance from the Northwest Pennsylvania Industrial Resource Center, Inc, (NWIRC), a NIST MEP network affiliate, to achieve this goal.

Solution:

NWIRC referred AMI to a third-party consultant for guidance in the pursuit of registration under the international quality standard, including performance of a pre-assessment audit, on-site assistance during the registration audit, and performance of an internal audit, as well as updating of system documentation as changes are made.

Results:

- * Achieved ISO 9001:2000 certification.
- * Streamlined Quality Management System.
- * Meet customer expectations 100 percent of the time.
- * Achieved a more competitive and profitable position.

Testimonial:

"Through the help of the Northwest Pennsylvania Industrial Resource Center, Anderson Metal Industries Inc. was able to attain ISO 9001:2000 certification in less than nine months. As a result AMI has streamlined our Quality Management System and by focusing on continuous improvement we are able to meet our customer expectations 100 percent of the time. We also have the opportunity to enter new markets in the future because of the instant credibility associated with ISO 9001:2000 certification."

James G. Anderson, President